



# GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

Plot No. 283, Purunapada, Bhawanipatna  
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## Bench:

Er. Anil Kumar Patra (President),  
Sri Kamala Kanta Pattnaik (Member (Finance))  
SRI BHAIRAB NAIK (Co-Opted Member)

Memo No. GRF/BPT/Order/ 1085<sup>CS</sup>

Dated, the 23.06.2025

**Quorum:** Er. Anil Kumar Patra - President  
Sri Kamala Kanta Pattnaik - Member (Finance)  
Sri Bhairaba Naik - Co-Opted Member

1	Case No.	Complaint Case No. BPT-214/2025																										
2	Complainant/s	Name & Address Maa Bhandara Gharani Fish Feed PVT LTD, Smt. Rajani Meher, Repr. By Sri Lingaraj Meher,	Consumer No 9040-0000-0063	Contact No. 99376-36779																								
3	Respondent/s	Name Sri Abhiram Sahoo, JM (Finance), Repr. For Sri Aryapran Siladitya Samal, EE, KWED, Kalahandi, TPWODL.	Division Kalahandi West Electrical Division, TPWODL																									
4	Date of Application																											
5	In the matter of-	<table><tr><td>1. Agreement/Termination</td><td>2. Billing Disputes</td><td>✓</td></tr><tr><td>3. Classification/Reclassification of Consumers</td><td>4. Contract Demand / Connected Load</td><td></td></tr><tr><td>5. Disconnection / Reconnection of Supply</td><td>6. Installation of Equipment &amp; apparatus of Consumer</td><td></td></tr><tr><td>7. Interruptions</td><td>8. Metering</td><td></td></tr><tr><td>9. New Connection</td><td>10. Quality of Supply &amp; GSOP</td><td></td></tr><tr><td>11. Security Deposit / Interest</td><td>12. Shifting of Service Connection &amp; equipment's</td><td></td></tr><tr><td>13. Transfer of Consumer Ownership</td><td>14. Voltage Fluctuations</td><td></td></tr><tr><td colspan="3">15. Others (Specify) -</td></tr></table>			1. Agreement/Termination	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer		7. Interruptions	8. Metering		9. New Connection	10. Quality of Supply & GSOP		11. Security Deposit / Interest	12. Shifting of Service Connection & equipment's		13. Transfer of Consumer Ownership	14. Voltage Fluctuations		15. Others (Specify) -		
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6	Section(s) of Electricity Act, 2003 involved																											
7	OERC Regulation(s) with Clauses	<table><tr><td>1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) <u>155</u></td></tr><tr><td>2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause <u></u></td></tr><tr><td>3. OERC Conduct of Business Regulations, 2004; Clause <u></u></td></tr><tr><td>4. Odisha Grid Code (OGC) Regulation, 2006; Clause <u></u></td></tr><tr><td>5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause <u></u></td></tr><tr><td>6. Others <u></u></td></tr></table>			1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) <u>155</u>	2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause <u></u>	3. OERC Conduct of Business Regulations, 2004; Clause <u></u>	4. Odisha Grid Code (OGC) Regulation, 2006; Clause <u></u>	5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause <u></u>	6. Others <u></u>																		
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8	Date(s) of Hearing	18.06.2025																										
9	Date of Order	23.06.2025																										
10	Order in favour of	Complainant	Respondent	Others																								
11	Details of Compensation awarded, if any.	Nil																										

CO- OPTED MEMBER

Co-Opted Member  
GRF, Bhawanipatna

MEMBER (Fin.)

MEMBER FIN  
GRF, Bhawanipatna

PRESIDENT

PRESIDENT  
GRF, Bhawanipatna



**Place of Hearing: Office of GRF, Bhawanipatna**  
**Appeared:**

1. **For the Complainant** – Smt. Rajani Meher, Repr. By Sri Lingaraj Meher
2. **For the Respondent** – Sri Abhiram Sahoo, JM (Finance),  
Repr. For Sri Aryapran Siladitya Samal,  
EE, KWED, Kalahandi, TPWODL.

**Complaint Case No. BPT-224/2025**

Maa Bhandara Gharani Fish FEED PVT LTD  
Smt Rajani Meher,  
Repr. By Sri Lingaraj Meher  
At/Po-Dharamgarh, Khairpadar Road  
Ps- Dharamgarh,  
Dist.-Kalahandi  
**Con. No. 9040-0000-0063**

**COMPLAINANT**

Sri Abhiram Sahoo, JM (Finance),  
Repr. For Sri Aryapran Siladitya Samal,  
EE, KWED, Kalahandi, TPWODL.

**OPPOSITE PARTY**

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**GIST OF THE COMPLAINT:**

The complainant consumer Smt. Rajani Meher, Repr. by Sri Lingaraj Meher, At/Po-Dharamgarh, Ps- Dharamgarh, Mouza- Khairpadar (Sardhapur Road) Dist- Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant as the proprietor of M/s. Maa Bhandara Gharani Fish FEED PVT LTD has submitted the complaint against the respondent regarding the change of tariff category classification i.e. (From HT-AAA- Allied Agriculture Activities to Commercial, General Purpose),

The complainant has been represented by Sri Lingaraj Meher, and submitted during the course of hearing in brief as follows:

- 1) The complainant is the Prop. Of Maa Bhandara Gharani Fish Feed Pvt. Ltd. Which is a fish feed manufacturing unit. And a consumer of Opp. Party bearing Consumer No. **9040-0000-0063**.
- 2) The Opp. Party at the time of supplying connection to the above Establishment correctly categorized the establishment under HT-AAA-Allied Agriculture Activities, acknowledging its integral role in the aquaculture and allied agriculture sector under the Scheme of Pradhan Mantri Matsya Sampada Yojana (PMMSY).
- 3) The Opp. Party in Feb 2025, without any prior intimation or explanation, changed the tariff category of the establishment to the General-purpose category. The above reclassification has resulted in significantly higher electricity charges, imposing an undue financial burden on the complainant.
- 4) The complainant aggrieved by the above change of classification of the tariff by the Opp. Party, has approached this forum for redressal of her grievance.



The complainant has prayed for:

1. Reclassification of electricity connection back to HT-AAA-Allied Agriculture Activities category with immediate effect.
2. To conduct a retrospective adjustment of all bills issued from Feb 2025 onwards and to recalculate the charges based on the HT-AAA- Allied Agriculture Activities tariff rates along with refund of the excess amount paid under the general-purpose category.

#### **SUBMISSION OF OPPOSITE PARTY IN BRIEF:**

The OP (Executive Engineer, KWED, Bhawanipatna) in its counter reply and course of hearing submitted the written version along with other relevant documents. The written version submitted by EE, KWED, Bhawanipatna depicts that the application before this forum is devoid of merit for consideration, not maintainable, suppression of facts, misrepresentation of facts, vexatious frivolous, not true etc. It is further contended by the O.P that the consumer had applied for supply of power through Form No. 1 for the purpose of Fish feed firm with load 316kw with 500 kva transformer. It is also contended that the survey reports submitted by the complainant, approved by Asst. Fisheries officer Dharmagarh Block, State Pollution Control Board, Directorate of Fisheries, Cuttack, Odisha, UDYAM REGISTRATION CERTIFICATE, Ministry of MSME demonstrate the establishment of the complainant as a Fish Feed Plant, which indulging in manufacturing food products for Fish.

Furthermore, it is submitted that power supply has been provided to the consumer on dtd. 04.09.2024 under the tariff i.e. AAA-Allied Agriculture Activities instead of General Purpose, which comes under different tariff category. After identification of the above tariff category, a 15 days notice has been served by department to the consumer on dtd. 31.12.2024 vide Letter No. 421 regarding the change of tariff, although the letter received by the complainant on 03.01.2025, the department didn't receive any response from the complainant. It is contended by the O.P that after giving reasonable opportunity to the consumer for representation of her grievance, as per statutory guidelines the tariff of the consumer was changed on dated 07.02.2025.

The power supply to the consumer was disconnected on dated 31.03.2025 due to non-payment of electricity bill. The demand for ASD for change of tariff of Rs. 61417.92 given to the consumer on dated 10.06.2025. It is also submitted that as per regulation 49(i) and 49 (ii) of Odisha Electricity Regulatory Commission Distribution (Condition of Supply) Code, 2019 a notice has been sent for dismantling and disconnection on dated 10.06.2025. It is contended that the complainant never responded to the latter by the O.P regarding the tariff change and after getting the disconnection notice from the O.P in order to avoid the payment of outstanding dues, the complainant approached this Ld. Forum.

#### **FINDINGS / OBSERVATIONS OF THE FORUM**

On perusal of the complaint petition with all relevant enclosures as well as submission of OP along with all the relevant documents; the forum observes the followings:

- As per the verified survey reports as well as the application of the complainant, the complainant applied for electric connection for her Fish Feed manufacturing plant, which comes under the tariff category of Commercial General purpose > 110 kva.
- The O.P after field verification, supplied electric connection to the complainant on dated 04.09.2024 under the tariff category of AAA-Allied Agriculture Activities instead of General Purpose, which comes under different tariff category.



- The complainant's establishment is a Fish feed manufacturing unit attached to the aqua culture farm. The complainant has been using the fish feed manufacturing unit, more than 20% of the total connected load which contradicts the Regulation 138(f) of the **Odisha Electricity Regulatory Commission Distribution (Condition of Supply) Code, 2019**. Regulation 138 (f) depicts that *"This category relates to supply of power for Aquaculture (which includes Pisciculture/ Prawn culture), Horticulture, Floriculture, Sericulture, Animal Husbandry and Poultry in areas other than areas coming under Municipality / NAC limit of the State. Activities such as ice factories, chilling plants, cold storages, cattle/poultry/fish feed units and food /agri products processing units are excluded. In case a feed unit is attached to a poultry firm/aqua culture farm/cattle rearing farm and has a connected load of less than 20% of the connected load of the whole farm then the tariff of the power consumed by such farm shall be treated under this category. If the connected load in the attached feed unit exceeds 20% of the total connected load then the entire consumption of the farm and feed processing unit taken together shall be charged with the tariff as applicable for General Purpose or the Industrial purpose as the case may be."*
- As per the regulation 138(f) the complainant cannot be categorized under the tariff category of Allied Agriculture Activities (AAA). The O.P rightly reclassified the tariff category of the complainant from AAA to General Purpose category.

**ORDER**  
**23.06.2025**

Basing on above observations, the forum passes the order, as per regulations of OERC Distribution (Conditions of Supply) Code 2019, that it is neither possible nor lawful for the O.P to change the tariff category back to the (AAA) Allied Agriculture Activities as it will be contradictory to the regulation. Thus the complaint has no merit for consideration and hereby dismissed.


Case is disposed of accordingly.

  
**B. NAIK**  
Co-Opted Member

**Co-Opted Member**  
**GRF, Bhawanipatna**

Copy to:

  
**K.K. PATTNAIK**  
**MEMBER (Fin.)**  
**MEMBER FIN**  
**GRF, Bhawanipatna**

  
**A.K. PATRA**  
**PRESIDENT**  
**PRESIDENT**  
**GRF, Bhawanipatna**

1. Maa Bhandara Gharani Fish Feed PVT LTD, Smt. Rajani Meher, Repr. By Sri Lingaraj Meher, At/Po-Dharamgarh, Khairpadar Road, Ps- Dharamgarh Dist- Kalahandi.
2. Executive Engineer, KWED, Bhawanipatna, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.